

Appl. No. : 10/038,098  
Filed : October 19, 2001

## REMARKS

### I. Substance of Telephone Interview

On April 19, 2005, Applicants' representative, Ronald Schoenbaum, conducted a telephone interview with Examiner Alam. During the interview, Mr. Schoenbaum pointed out differences between the transaction breakdown feature depicted in Figures 23-25 of the present application, and the time measurement features described in Barrick, Jr. et al. (U.S. Pat. 6,006,260) and Bryant et al. (U.S. Pat. 6,411,998). In addition, in each of the independent claims of the present application (nos. 1, 13, 25 and 27), Mr. Schoenbaum pointed out specific limitations that are not disclosed or suggested by Barrick, Jr. et al. and Bryant et al. No exhibits were presented, and no amendments were proposed. Examiner Alam indicated that she did not have authority to reach an agreement regarding the allowability of the claims.

### II. Art-Based Rejection

The independent claims of the present application (nos. 1, 13, 25 and 27) stand rejected as unpatentable over Barrick, Jr. et al. Applicants respectfully submit that Barrick, Jr. et al. does not disclose or suggest all of the limitations of any of these claims, and that the rejection is therefore improper.

For example, with respect to Claim 1, Barrick, Jr. et al. does not disclose or suggest "displaying a break down of time involved in completion of the transaction into multiple components, including at least said network time and said server time," in the context of the other limitations of the claim.

With respect to Claim 13, Barrick, Jr. et al. does not disclose or suggest "a report generation component that generates a transaction breakdown display based on the time periods measured by the agent component, the transaction breakdown display indicating a breakdown of a total transaction response time into multiple components," in the context of the other limitations of the claim.

With respect to Claim 25, Barrick, Jr. et al. does not disclose or suggest "generating a report page with graphical representations of the time spent by the server and the time spent by the network for each of the plurality of geographic locations to facilitate a determination of

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whether network and server delays are location dependent" in the context of the other limitations of the claim.

With respect to Claim 27, Barrick, Jr. et al. does not disclose or suggest "based on the time durations as measured by the client computer, breaking down a total execution time of the transaction into multiple components, including at least a network time and a server time" in the context of the other limitations of the claim.

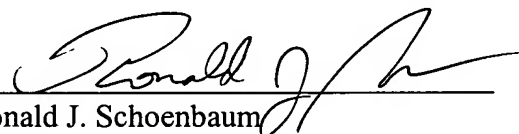
In view of the foregoing limitations, and other distinguishing limitations set forth in the claims, Applicants submit that the art-based rejections of Claims 1-27 are improper, and request that these rejections be withdrawn.

If any issues remain which can potentially be resolved by telephone, the Examiner is invited to call the undersigned attorney of record at his direct dial number of 949-721-2950.

Respectfully submitted,

KNOBBE, MARTENS, OLSON & BEAR, LLP

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